



Deutsche Telekom Kundenservice GmbH  
Gesamtbetriebsrat / Betriebsräte  
53262 Bonn

To all call center workers

at T-Mobile USA

Ihre Referenzen

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Betrifft call center closing

Dear brothers and sisters,

we discovered to our dismay that seven of your call centers have been targeted for closure.

Please be assured that we will call attention to your situation in Germany and to highlight the failed policies by management. We have already sent a letter to T-Mobile CEO Philipp Humm questioning the rationale for the closures (please see attachment).

The fact that you could not be represented by a labor union and bargain collectively with management (as we do in Germany) is a serious matter that we raise on a regular basis with German management.

It is your right to choose representation by CWA without having fear of reprisal. We will not give up this common struggle.

We stand up for your rights.

**Solidarity forever!**

Jupp Bednarski

Chairmen of the Central Works council DTKS GmbH (CallcenterCompany of Deutsche Telekom) and all Works Councils of the german Callcenters

Ado Wilhelm

Divisional director mobile communication, ver.di (german trade union)

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